



Waterbed

12 00 01

12 00 02

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Product Manual



Congratulations on the purchase of your Waterbed.

For optimal results, please read and follow instructions carefully

Please ensure you read and follow these instructions carefully before installing or operating the unit. Please keep this manual for future reference.

Heed all warnings on the product and within this manual. If upon receipt of this product, the user suspects that the product is defective, and/or requires service or repair due to malfunction or damage to the product, please contact the manufacturer immediately. Please be aware that improper installation and/or use or misuse of this product may result in injury, death, or adverse reactions to its user. This product is intended to be installed and/or use by a trained professional. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended uses of the product.

Features

- Anti-wave technology built in
- Hard wearing vinyl cover
- Waterbed heater and thermostat
- Easy to use
- Easy to clean
- Stylish design



Quick Start Guide

Before use make sure the waterbed has been heated sufficiently.

Lay down and enjoy!

Pack contents

- 1 x Waterbed heater
- 1 x Waterbed thermostat
- 1 x Waterbed bladder
- 1 x Foam surrounds
- 1 x Vinyl Cover
- 1 x Waterbed liner
- 1 x Instruction Manual

Unpacking your Waterbed

- Check packaging for signs of damage before opening.
- Do not use sharp objects during unpacking.
- Check the parts received against the Pack Contents.
- Read the product manual before use.

Positioning of your waterbed.

It is advised not to position the waterbed hard up against a wall but to leave a gap of at least 50mm (5cm).

If you have a plinth or base then please ensure they are level when in position.

Installation

If you have a base or plinth for your water bed position it where you intend the waterbed to be located. It is advised to leave a minimum gap of 50mm between the waterbed and a wall.

Position the waterbed vinyl cover on top of the base or plinth (or floor if none supplied) with the zip end facing a wall and un-zip the top.

Place the (long) side foam pieces inside the cover.



And then place the head and foot foam pieces inside the cover.

Shuffle the foam sides, head and foot pieces so they form a closed rectangle.

If you have a massage element (blue pad in the picture) then fit it at the head of the bed before fitting the heating element.

Fit the heating element centrally in the bed and make sure it is flat with no creasing. As we don't know when manufacturing the location of the electrical supply we don't create a hole for the heater cable. Decide the best place corner for the heater cable to exit the waterbed and cut slit in the vinyl with a craft knife to suit the connector. Preferably in an area facing a wall. Feed the heater cable between the foam inserts and out of the slit you have cut.

Before proceeding we advise you to test the heating element. This is done by connecting it up and switching on. Place your hand on the heating element and once you feel it getting warm switch it off.

DO NOT LEAVE THE HEATING ELEMENT SWITCHED ON AS IT WILL CAUSE DAMAGE!

Fit the safety liner (a thick vinyl sheet) inside the foam rectangle making sure the corners are positioned correctly in the corners of the foam.

Place the waterbed bladder inside the safety liner with the water inlet at the foot of the bed and once again make sure the corners are correctly positioned.



Vinyl safety liner

Waterbed bladder

IMPORTANT Read any guidelines printed on the bladder before continuing.

Now fill you waterbed with water leaving a gap of approximately 20mm (2cm) below the top of the foam inserts.



When “filled” the waterbed bladder should not be tight with water.

Remove as much air in the waterbed as possible by pushing it out from the head of the bed towards the foot of the bed. This can be done by carefully rolling yourself from the bed head to the water inlet. Or you can simply push the air out.

Once the air has been removed add a full bottle of conditioner.

Replace the stopper in the water inlet and try the bed out for comfort. Remove or add water to suit the user.

Wipe away any spilt water, fold the surplus from the vinyl liner over the bladder and zip back up the waterbed cover removed earlier.

Your waterbed has now been installed and you may plug in and switch on the heating element. The heating element will take several hours to warm up the waterbed. In regular use the waterbed heater can be switched off for a time as per the heater instructions. When not in regular use the heater can be switched off but needs several hours to warm up the bed again.

Please note: Only use the transformer supplied. Use of a different transformer may result in damage to the product and void the warranty. For warranty information please see separate warranty card supplied.

How to fill your waterbed without a pump.

Before starting to fill your waterbed bladder check the positioning carefully because once the mattress is full of water it will be impossible to move.



Using a suitable tap/faucet connector attach a hose pipe to your nearest available tap/faucet.

Make sure it attached firmly and ensure the hose is clean. Hoses that have been stored outside for a period of time, or that have dirt inside them may introduce enzymes, bacteria, or other contamination into your waterbed. Rinse these hoses for ten minutes by letting water run through the hose.



Attach the waterbed hose attachment (pictured above) tightly onto the hose. Remove the fill cap and seal from the waterbed bladder and screw the attachment into the fill hole. Be sure it is tight enough yet do not over tighten and strip the thread. A towel might be handy to soak up any leakage during the filling process both at the waterbed end and the tap/faucet.

Double check the tap/faucet and waterbed connections one final time and start filling. Using a mixture of cold and hot water will mean less time heating the waterbed later.

Once the waterbed bladder is within 20mm (2cm) of the foam sides you can shut off the tap/faucet. Remove the hose pipe from the waterbed and put the cap on quickly to prevent any air getting into the bladder.

Air Removal

To remove any air from inside the mattress remove the seal and cap. Using a broomstick or similar, slide it from the head of the bed toward the fill hole. Remove all the bubbles to prevent noise from the mattress. A new mattress will periodically need to be "burped" to remove the air. Remember to install the seal and cap afterwards.

This burping valve can be a useful aid when removing unwanted air from the waterbed.



How to drain your waterbed without a pump.

If you need to move your waterbed or swap the heater you need to empty the waterbed bladder. A waterbed drain pump makes it easy to drain all of the water from the mattress, but a pump can seem like an unnecessary expense given how rarely most people use it. Gravity can drain the bed for you if you want to avoid the added expense of a pump.

1. Remove any sheets and mattress cover from the bed , un-zip the vinyl cover and unplug the water heater. IT IS IMPORTANT THE HEATER IS UNPLUGGED AS IT WILL BURN OUT IF LEFT ON WHEN THERE IS LITTLE OR NO WATER IN THE WATERBED.
2. Route a garden hose from your bed to an area where the water can drain freely without creating a flood. So long as the end of the hose is lower than the waterbed the water will flow from the bed to the end of the hose.
3. Attach a waterbed hose connector (below) to the end of the garden hose to have it ready to insert into the mattress drain plug.



4. Locate the drain plug at the foot of the mattress. Open the plug and immediately attach the garden hose to it via the hose connector. When the garden hose is secure, weigh it down on the bed next to the drain plug so that it sits slightly lower than the rest of the mattress.
5. Prop up the head of the mattress with objects that lack sharp edges after most of the water has drained to help push the remaining water towards the drain plug.
6. Remove the garden hose from the mattress drain plug when the bed is empty and immediately replace the plug's cap to prevent air from getting into the drained mattress.
7. This method may take one to two hours to empty your waterbed.

Cleaning and Maintenance

The unit should be cleaned with a damp soft cloth. A non abrasive cleaning agent may be used for stubborn stains. No sharp objects should come into contact with the waterbed at any time.



A full bottle of waterbed conditioner is required annually to help maintain the waterbed. If treated annually there is no requirement to replace the water.

Waterbed Accessories & Spares

Conditioner,
Burping Valve,
Heater & Thermostat,
Crystals,
Patch Kit,
Hose Pipe attachment



Troubleshooting

Q. The heater doesn't work.

A1. Is it switched on? If so,

A2. Has the heater had several hours to warm up the water? If yes,

A3. Please contact us.

Guarantee

All products manufactured by ourselves are backed with a three year guarantee.

All other items carry a manufacturers 1 year guarantee.

All guarantees are collect and return.

If your product needs to be returned to our factory we will arrange collection of the item and return it to you when repaired, all we ask is you pack the product securely.

If in the unlikely event that a product purchased from us develops a fault please contact us on

Freephone 0800 612 6077 or [email us](#) and our technical team will assist

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If you have any questions or need information about any of our products and services please call us on

Freephone 0800 612 6077

If you would like a FREE Sensory Brochure you can request one by telephone or visiting our website.

For more information on Experia Free 3D Room Designs or to schedule an onsite visit from our sales team then please request a visit by telephone, email or by using the form on our website.

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Please note: email is our support teams preferred communication and this takes precedence over telephone calls.

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